

How to amend incorrect or multiple ITRA profiles

You can fix any problems with results on your ITRA profile / performance page or merge multiple ITRA profiles by creating a free ITRA account and linking your ITRA profile(s) to your ITRA account.

Please, follow this process :

1. Either create a new ITRA account for free OR connect to your existing ITRA account on itra.run
2. Click on either the '**Runner space**' OR '**Organiser space**' menu and select '**My Account**'
3. Then click on the '**Information**' icon
4. Then click on the '**Linkages**' tab
5. Select '**Link my account to: A runner space**'
6. Tick on each file with your name and results and click on '**Link the pages ticked**'. If you don't find a file with your name, try to reverse first name and last name, or make another search without the birth of year or nationality.
7. You will be able to upload an official document (eg drivers licence, passport) to justify your identity. This will give you access to the '**Mistakes**' page

It can take several days to validate your request. Once it's done, all your results and ITRA Performance Index Ratings will be on the same ITRA profile.

Please note that in order to access the '**Mistakes**' page, you will have to confirm your identity and upload an official document (eg drivers licence. passport).

The '**Mistakes**' page allows you to:

- Merge with another ITRA profile / performance page that is already in the ITRA database and belonging to you.
- Remove a result that is not yours but appears on your ITRA profile / performance page.
- Add a result that appears in the ITRA profile / performance page of someone else but is actually belonging to you.